

AMVO-002-4.0	Appendix ./2
<i>Guidance on Potential / Confirmed Incident of Falsification within the context of Dispensing or Verifying Medicinal Products in Austria</i>	
Applicable as from: 09 February 2026	

Appendix ./2 List of Level 5 System Messages

NMVS_NC_PC_02	The serial number scanned/entered is not known. Please follow the guidance on potential / confirmed incident of falsification. Alert ID:AT-xxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx
NMVS_FE_LOT_03	The batch number scanned/entered was not found. Please follow the guidance on potential / confirmed incident of falsification. Alert ID:AT-xxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx
NMVS_FE_LOT_12	The expiry date scanned/entered is different from the one stored in the system. Please follow the guidance on potential / confirmed incident of falsification. Alert ID:AT-xxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx
NMVS_FE_LOT_13	The batch number scanned/entered is different from the one stored in the system. Please follow the guidance on potential / confirmed incident of falsification. Alert ID:AT-xxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx
NMVS_NC_PCK_06	Recommissioning was not possible because the package was decommissioned with a different status. Please follow the guidance on potential / confirmed incident of falsification. Alert ID:AT-xxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx
NMVS_NC_PCK_19	The pack is already in the requested status. Please follow the guidance on potential / confirmed incident of falsification. Alert ID:AT-xxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx
NMVS_NC_PCK_22	The pack is already in a different decommissioned status. Please follow the guidance on potential / confirmed incident of falsification. Alert ID:AT-xxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx
NMVS_NC_PCK_27	The non-national pack is already in a different decommissioned status. Please follow the guidance on potential / confirmed incident of falsification. Alert ID:AT-xxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx